



Tech Note ED0003

Issue: PDF Documents Scanned in Color Appear as Black and White

Documents scanned into PDF format on a color scanner appear in black and white when they appear in the eDrawer viewer.

The eDrawer viewer application only supports the display of color PDF documents in black and white. Such documents are actually stored in eDrawer as color however. You can display them in color by using the rocket icon in the viewer, which causes them to be opened in Adobe Reader. If such documents are exported or emailed from eDrawer, they will appear in color, as originally scanned.